



Now Offering Virtual Visits

Forest Hills Pediatrics has partnered with Answer Health on Demand to provide secure, at-home virtual visits. By using any smartphone, tablet, or computer with a front-facing camera and Internet access, you can now set up virtual appointments to see one of our care managers or providers.

Services Offered

- Breastfeeding Support
- Nutritional Consultation and Support
- Care Management and Medication Management for ADHD
- Care Management and Medication Management for Pediatric Asthma
- Acute care visits for select concerns such as rashes, at home strep tests, and sports injuries

Appointments

Make your own appointment for a nutritional consultation when you open an account, or request a virtual visit for breastfeeding, asthma, ADHD or health concerns by calling the office at **616.949.4465**.

Why Participate?

For a one-on-one virtual appointment at a location that is convenient for you, even from your own home. It's great for many on-the-go families who need their questions answered with convenience.

Signing Up Is Easy:

For a Mobile Device:

- Step 1: Download the app **AHondemand** through the App Store or Google Play.
- Step 2: Create a personal account using the Service Key **fh**
- Step 3: Add your children to the account.
- Step 4: At your appointment time, log in to the **AHondemand** app. Your provider will meet you in the waiting room. Have a great visit!

* We recommend using Wi-Fi to avoid dropped visits.

For a Laptop with a Camera:

- Step 1: Open an Internet browser and visit **fh.ahondemand.org**
- Step 2: Create a personal account using the Service Key **fh**
- Step 3: Add your children to the account.
- Step 4: At your appointment time, visit **fh.ahondemand.org** or click on the link that your provider sends you in an email. Your provider will meet you in the waiting room. Have a great visit!

* We recommend using Google Chrome as your browser for a successful visit.

First-Time Users

We recommend running a computer test 15-30 minutes prior to your appointment to confirm your device is set up for a successful virtual visit. If the test fails, call tech support at 888.230.0283, Opt. 1 for help.